



Standard Bank



2024 PRICING GUIDE Pioneer Student Account

Balance Enquiry

Online Banking, Cellphone Banking, Standard Bank Namibia App	Free
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Information

First Issue of ATM card	Free
Replacement card issuance	N\$194.00
Stop payments	N\$160.00
Deposit book triplicate large	N\$ 495.00
SWIFT payments	1.00% Min N\$280.00, Max N\$550.00
Plus Teletransmission fee	N\$160.00

Contact us

General Enquiries

Call Centre	92860
Toll Free	08000 28000

Lost or Stolen Cards

Call Centre	92860
Lost Cards (24 hours)	(061) 294 2136

Suspected Fraud

Call Centre	081 9288
Fraud Hotline	061 294 2136

DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information contact your branch.

Pioneer Account Pricing (For Students)	
Type of Transaction	Bundled Fee
You pay a single monthly management fee for a fixed number of transactions and services.	
Administration	
Monthly Management Fee	N\$9.95
Account Opening	Free
Account Closure	Free
Bank Confirmation Letter	N\$25.00
Deposits	
Cash Deposit at Dranch Counter	Free
Withdrawals	
At Branch Counter	N\$4.50 per N\$100.00, Minimum Fee of N\$105.00, Max N\$800.00
At Standard Bank ATM	N\$7.85 per withdrawal
At Other Bank's ATM (Local)	N\$5.60 per N\$500.00, Max N\$35.00
At Other Bank's ATM (International)	N\$60.00 + 3.20% of value
Declined Transaction Own ATM	Free
Declined Transaction Other Bank's ATM	Free
Debit Card Purchases	
Debit Card Purchase Fee (Local)	Free
Debit Card Purchase Fee (International)	Free
Payments:	
Standing Payment Orders	
Establishment Fee	N\$30.75
Basic Charge	N\$16.50
Electronic Payments	
Inter-account Transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Namibia App)	Free
Electronic Account Payments (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$13.00
Prepaid Airtime Purchase & MTC Contract Payments (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Prepaid Electricity Purchases (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Television Subscriptions (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Rates and Taxes (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free

Debit Order	
Internal	N\$11.50
External	N\$30.75
Overdraft	
Unauthorised Overdraft Fees	N\$320.00 per item
Dishonour Fee	1.50% of value, Min N\$44.00, Max N\$200.00
Statement	
First Provisional Statement per Month	Free
Reprint Provisional Statement in Branch	N\$1.00 per page
ATM Mini Statement	N\$5.50
Statement (Online Banking, Standard Bank Namibia App)	Free
Mini Statement (Cellphone Banking)	Free
Subscription Fees	
Alert email	Free
Alert SMS	Free
MyUpdates	Free
Online Banking	Free
Standard Bank Namibia App	Free
Cellphone Banking	Free
Blue Vouchers	
<p>N\$0 - N\$500 = N\$12.50 N\$500 - N\$1,000 = N\$24.00 N\$1,000 - N\$2,000 = N\$30.00 N\$2,000 - N\$4,000 = N\$34.50 N\$4,000 - N\$5,000 = N\$42.00</p>	